

PILATES CLASSES

Fees:

Fees are payable in advance on 20th of each month by standing order (i.e., your payment on 20th November pays for December's classes).

Our account details are:

Marple Physiotherapy Practice Ltd

40-43-10

61758586

Online Classes:

Two weekly classes, one at a beginner level and one at intermediate level, are streamed live via Zoom and then a link to the recording of the classes is emailed to you.

The class recordings are made available for 7 days (on a rolling basis).

Terms:

You purchase a place in a specific class. If you can't make that class, for whatever reason, we are happy to see if there is a place in another class for you, but we can't guarantee this. We are unable to offer refunds. Please let us know (by email, if possible) about any weeks you'll be away, so we can facilitate everyone making up missed classes, wherever possible.

If we are unable to run a class for any reason, we will endeavour to put on a replacement class, and/or provide an alternative instructor. If we are unable to run a replacement class, you can request a refund by providing us with your bank details. You can request to receive a recording of our online classes, for any weeks that you miss, for £2.50 per recording that is valid for 7 days' viewing.

For your monthly fee, each instructor will deliver 47 weeks of classes per year, so there will be 5 weeks where your class isn't held. This helps us to run classes all year round, rather than just in term time. The class fee is prorated to accommodate this and to avoid you having to continually amend your standing order.

You can cancel your place at any time by giving us a minimum of two weeks' notice (i.e., by the 6th of the month), so we have time to arrange for your place to be filled for the following month. If you fail to inform us by the 20th of the month that you no longer want to attend Pilates, you will owe payment for the following month's classes.