

PILATES CLASSES

Fees:

Fees are payable in advance on 20th of each month by standing order (i.e., your payment on 20th November pays for December's classes).

Our account details are:

Marple Physiotherapy Practice Ltd

40-43-10

61758586

Face to face class terms:

You purchase a place in a specific class. If you can't make that class, you can cancel it via our booking system GymCatch and book back in on another class (at the same level) that has a place. We are unable to offer refunds.

If we are unable to run a class for any reason, we will endeavour to put on a replacement class, and/or provide an alternative instructor.

If we are unable to run a replacement class, you can request a refund by providing us with your bank details. You can request to receive a recording of our online classes, for any weeks that you miss, for £2.50 per recording that is valid for 7 days' viewing.

For your monthly fee, each instructor will deliver 47 weeks of classes per year, so there will be 5 weeks where your class isn't held. The class fee is prorated to accommodate this and to avoid you having to continually amend your standing order.

You can cancel your place at any time by giving us a minimum of two weeks' notice (i.e., by the 6th of the month), so we have time to arrange for your place to be filled for the following month. If you fail to inform us by the 20th of the month that you no longer want to attend Pilates, you will owe payment for the following month's classes.

Online class terms:

Online classes are held every Tuesday at 9.15am. The format is a 90-minute merged class, starting with gentle/beginner exercises, flowing into a more challenging intermediate section.

For the Gentle/Beginner section, attendees sign in at 9.15am and intermediate attendees sign in at 9.45am. There isn't a Zoom waiting room so people can sign in at the following times to suit what session they'd like to do.

You will then be sent the recording of the class to do as many times as you like in the following week.

To confirm sign-up and be added to our mailing list, please make a payment of £20 using the bank details above.

For your monthly fee, 47 classes per year will be delivered, so there will be 5 weeks where your class isn't held. The class fee is prorated to accommodate this and to avoid you having to continually amend your standing order.